**MEDWAY COUNCIL - JOB PROFILE**

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| **JOB TITLE** | Assistant Youth Development Worker (Wrap Around Team) |
| **DIRECTORATE** | Children and Adults |
| **SERVICE** | Early Help and Targeted Services |
| **RESPONSIBLE TO** | Senior Youth Development Worker |
| **GRADE** | JNC Youth 12-15 |

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| **MAIN PURPOSE OF JOB** |

To support the delivery of youth work to those on the edge of care and promote stability to remain at home. Developing and delivering youth work interventions and support for young people in partnership with the stakeholders working with Adolescent and working in accordance with the policies, plans and priorities of the youth service and Medway Council.

Support the development of a targeted youth support programme that engages young people at risk, including on the edge of care, victims and perpetrators of crime and youth violence and who are otherwise vulnerable.

Assess and work with the needs of young people aged 12 to 18 through targeted youth work, promoting personal and social development, challenge, and engaging young people with programmes that result in enjoyment, recorded and accredited learning.

Deliver targeted interventions to young people presenting on the edge of care, who are considered vulnerable or at risk of harm. Escalating needs where appropriate working against the shared Early help outcomes framework.

Increase access of young people to the wider youth service curriculum.

To provide out of hours wrap around support to young people and their care givers

All staff working in the department have a responsibility for promoting and supporting the Council's policies and procedures for safeguarding. You should ensure that you carry out your duties and work at all times in a way that ensures the safeguarding and welfare of service users.

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| **KEY CORPORATE ACCOUNTABILITIES** |

To actively promote work life balance and flexible working in order to achieve high quality service delivery.

To actively promote the Council's Fair Access, Diversity and Inclusion Policy and observe the standard of conduct which prevents discrimination taking place.

To ensure full compliance with the Health and Safety at Work etc Act 1974, the Council's Health and Safety Policy and all locally agreed safe methods of work.

To fully understand and be aware of the commitment to Section 17 of the duty of Crime and Disorder Act 1998 to prevent crime and disorder.

At the discretion of the Head of Service, such other activities as may from time to time may be agreed consistent with the nature of the job described above.

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| **ACCOUNTABILITIES TO CHILDREN AND YOUNG PEOPLE** |

The children and young people of Medway have said the following qualities are really important to them:

* Be a good listener
* Be non-judgemental
* Be consistent and Stable
* Be contactable
* Understand me
* Be honest
* Be Focused
* Be realistic
* Be a good timekeeper
* Be resourceful in your approach

Be ambitious for young people and promote others to share the same drive.

Champion Children and Young People’s views and rights in everything you do.

Ensure Children and Young People’s voices are listened to and acted upon.

‘Do what you say and say what you do’.

## **PERSON SPECIFICATION**

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| **QUALIFICATIONS** | **Assessment Method** |
| To hold or be working towards a JNC recognised qualification at NVQ/QCF or above or another relevant educational area or equivalent. | Application |
| Demonstrable experience and understanding of social education | Application |
| Level 2 Functional Skills – Grade A\*-C or equivalent | Application |
| Evidence of continuous professional development *(Desirable)* | Application |
| Qualifications in an area that could add value to the youth work curriculum (i.e. sports, music, arts, training) *(Desirable)* | Application |
| Qualifications in Food Hygiene and First Aid *(Desirable)* | Application |
| Evidenced based models of intervention (example- solution focused or Level 4 working with families with complex needs) *(Desirable)* | Application |
| **EXPERIENCE** |  |
| Recent experience of working with young people in a youth, school or other community related setting. | Application/  Interview |
| Knowledge and understanding of local issues in relation to young people’s services | Application/  Interview |
| Experience in an area that could add value to the youth work curriculum (i.e. sports, music, cookery, arts, training etc) | Application/  Interview |
| Experience of delivering evidenced based models of intervention (example- solution focused) | Application/  Interview |
| Experience of working in a multiagency team *(Desirable)* | Application/  Interview |
| Experience of working with other partners and agencies in developing and implementing joint programmes *(Desirable)* | Application/  Interview |
| Experience working with vulnerable young people, specifically young people at risk of or in the care system *(Desirable)* | Application/  Interview |
| Experience of case work and management of a case work system *(Desirable)* | Application/  Interview |
| **SKILLS** | **Assessment Method** |
| An ability to work as part of a team or own initiative to develop programmes, objectives and contributing to the development of Youth Service | Application/  Interview |
| Ability to use the most appropriate style and method of communication with people at different levels inside and outside of the organization. | Application/  Interview |
| Ability to manage time effectively, planning own workload and setting appropriate objectives and deadlines | Application/  Interview |
| Demonstrable experience of identifying potential problems and taking appropriate action. | Application/  Interview |
| Ability to think about alternative ways of doing things and being open to new work practices and responsive to change. | Application/  Interview |
| Post holders should have key skills in an area that can contribute to the youth service curriculum such as: music, sports, cookery, arts, media etc. | Application/  Interview |
| **PERSONAL QUALITIES** |  |
| Excellent customer care skills, with experience of adapting services, where possible, to meet customer needs and can take the initiative to work with other agencies where necessary. | Application/  Interview |
| The post holder must be available to work a maximum of four evenings (pro rata) per week and for a minimum of three weekends per year (or at weekends). An expectation of 30 hours per week working directly with young people will be required in this post. | Application/  Interview |
| Ability to plan and set objectives, initiating ideas for managing their own workload. | Application/  Interview |
| Demonstrable experience of coping well under pressure and difficult situations, able to identify and act on own development needs. | Application/  Interview |
| Commitment to equality and diversity, accepting differences and treating everyone fairly. | Application/  Interview |
| Previous experience of supervising others, ensuring team morale is maintained and individual’s workloads are monitored. | Application/  Interview |

**2. ACCOUNTABILITY**

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**ORGANISATION**

### **(i) ORGANISATION CHART**

### **(ii) DESCRIBE HOW AND BY WHOM THE POST IS MANAGED**

The post holder will report to the Senior Youth Development Worker.

### **(iii) DESCRIBE THE LEVEL OF INITIATIVE AND/OR INDEPENDENCE EXPECTED OF THE POST HOLDER**

The post holder will be expected to assess the needs of young people and to contribute to the area delivery plan. There will also be liaison with external agencies and partners.

### **(iv) DESCRIBE ANY SUPERVISORY/MANAGEMENT RESPONSIBILITIES**

### The post holder has no specific management responsibility, but will from time to time be expected to ensure that staff are working in accordance with policies and procedures and aiding the youth development worker to ensure professional competence in delivering high quality youth work programmes in the assigned area

### **(v) JOB CONTEXT - DESCRIBE THE MAIN CONTACTS, BOTH INTERNAL AND EXTERNAL AND THE PURPOSE OF THOSE CONTACTS**

To offer activities, support, information and guidance and informal learning opportunities to young people aged 8 - 19 years and young people with specific needs aged 8 - 25 years. To work with partners and agencies to bring together skills and expertise to support young people with the needs and aspirations

## **FINANCIAL ACCOUNTABILITIES**

## Support the monitoring of the use of financial and other resources in the assigned area to ensure they are used to maximum effect in accordance with Medway Council’s financial budget management standard and procedures. Where appropriate help secure external funding to enhance the range of opportunities for young people in the assigned area

## **WORKING ENVIRONMENT**

This post will be based at a Medway Youth Centre or a Children and Families hub. However, staff will be expected to work flexibly across Medway in locations other than at the normal office base and to work during evenings and weekends. The use of a car would be an advantage.