

Associate Security Systems Technician: MPR3			
Duties	Level A (Developing)	Level B (Practising)	Level C (Accomplished)
<p>Collaboration: The role involves collaborating with various teams and 3rd parties to ensure the maintenance of CCTV services to ensure the uptime of interdependent services. Including helping troubleshoot non network assets.</p> <p>Presentation and communication: Work with departments across the organisation, and third parties. To ensuring incidents are resolved within a timely manner. Helping ensuring projects run within required timeframe. Providing technical expertise and advice to service areas.</p> <p>Data analysis and Investigation Undertake analysis of incidents, to identify trends, patterns, and insights, summarising findings to ensure that all operational and strategic decisions are evidence-based. Be able to report finding to senior team members to help incidents from repeating. Using diagrams, dashboards and other fault-finding methods.</p> <p>Data management Create and maintain CCTV Network documentation Through the use of visual diagrams, network mapping tools, and documents.</p> <p>Innovation and excellence To maintain effective business solutions, including improvements in information systems, security practices, organisation, and</p>	<p>Required for this level</p>	<p>In addition to level A</p>	<p>In addition to levels A and B</p>
	<p>Qualifications</p> <ul style="list-style-type: none"> • Good general education, GCSE's A-C, or equivalent including English and Maths, A level (A to D) or equivalent • Driving Licence 	<p>Qualifications</p> <ul style="list-style-type: none"> • IPAF Level 1b/1b+ Static Boom • Practical CCTV Installation Course (BTEC level 3 or equivalent) 	<p>Qualifications</p> <ul style="list-style-type: none"> • Security Industry Authority (SIA) Licence (Public Space Surveillance)
	<p>Knowledge</p> <ul style="list-style-type: none"> • You have some working knowledge, or understanding of the installation, configuration of CCTV surveillance systems. • You can demonstrate a willingness to learn to identify issues and ways to fix problems. You can showcase an ability to think logically, analytically and strategically • You can demonstrate awareness of a wide variety of IP camera surveillance systems (such as Hikvision, Axis, Avigilon, Bosch, Hanwha, Verkada etc.), their specifications and installation methods. • You can demonstrate a foundation level of knowledge and practice of Security System British/EN Standard and knowledge of NSI Standards 	<p>Knowledge</p> <ul style="list-style-type: none"> • You can confidently recite relevant policy and legislation with respect to community safety and surveillance camera systems. 	<p>Knowledge</p> <ul style="list-style-type: none"> • You can identify appropriate ways to test and ensure the reliability and accuracy of CCTV systems. • You can demonstrate a keen eye for identifying and rectifying technical issues. • You are proficient in the latest policy and legalisation concerning your role; and are working towards a qualification relevant to your role.

<p>equipment. Good problem solver with the ability to generate sustainable innovative solutions to difficult and complex technical problems. Be customer focused and well organised with the ability to deliver data services in an SLA driven environment.</p> <p>Security and Data protection Adhere to industry best practices for ICT security and data protection regulations. Ensure council's policies by following established protocols for data security in all assigned projects. Help undertake internal and external vulnerability scanning and penetration testing.</p> <p>Training and development Assist the training and development of colleagues across the ICT department in fundamental networking and sharing knowledge and supporting them become proficient with various network tools. Participate in the induction and development of interns, apprentices, work experience.</p>	<p>Experience</p> <ul style="list-style-type: none"> You are able to demonstrate some practical experience in infrastructure, power, communications, resources and processes required to manage and develop an effective public realm CCTV system 	<p>Experience</p> <ul style="list-style-type: none"> You can assist with the maintenance and repair of CCTV systems. These include cameras, DVRs, monitors, and associated cabling and hardware 	<p>Experience</p> <ul style="list-style-type: none"> You can assist with site surveys and identify appropriate ways to diagnose issues
	<p>Skills</p> <ul style="list-style-type: none"> You have a strong 'can do' attitude. You are a team player, with an ability to work under pressure, meet deadlines and confidentiality You have manual dexterity, with ability to assemble and fix electronic equipment to a prescribed standard. You are aware of the need to translate technical concepts into non-technical language You have a working knowledge of Microsoft Office and have an awareness of specialist software and tools relevant to your role You have a full UK Drivers Licence You are comfortable working at height (up to 10m from ground level) and at times, by the roadside. You can execute a safe working environment for you and other members of your team; adhering to the Highways Act when working near the roadside and/or public realm. 	<p>Skills</p> <ul style="list-style-type: none"> You understand what communication is required with internal and external stakeholders. You can start to use relevant tools and software independently; explaining how they can be used in the management and delivery of the CCTV network You understand how to apply basic techniques for project management. 	<p>Skills</p> <ul style="list-style-type: none"> You have a good understanding of the context of your work and the strengths and weaknesses of analysis and are able to communicate these clearly and concisely. You should be able to confidently use at least one piece specialist software or system relevant to your role; with a basic knowledge of Electronic Security Systems (ESS) You know about project management techniques and can start to apply them independently, seeking guidance where necessary.